



### Virgil Madgearu Room Plenary Session

10:30

Welcome Coffee & Sign-up

11:00 Chair

PhD Prof. Gabriela Tigu, Dean of Faculty of Business and Tourism

Welcome Messages PhD Prof. Nicolae Istudor, Rector of Bucharest University of Economic Studies

11:15 Keynote Speakers

13:00

PhD Prof. Giacomo Del Chiappa University of Sassari Mixed Methods Research

PhD Prof. Stanislav Ivanov Varna University of Management Zangador Research Institute ChatGPT in tourism education and research

Laurent Picheral
Former Accor Executive Committee
member and current CEO of
Topday Conseils advisory office
The latest and future main
strategical challenges in hospitality
sector during the last 5 years and

the 5 coming years

Lunch Break at Sheraton



Virgil Madgearu Room Parallel Session 1

14:00 Chairs PhD Pro

PhD Prof. Giacomo Del Chiappa

PhD Prof. Stanislav Ivanov PhD Prof. Remus Hornoiu

14:10 Hedonic and Utilitarian

Value of Robots in Hotel Experience: A Study of Youth in an Eastern-European Context Schiopu Andreea Fortuna Tala Madalina Lavinia Nica Ana-Maria Padurean Ana Mihaela Vieriu Alina Maria Daus (Ogoreanu) Iulia

14:30 The Mediation Effect of Customer Engagement in Mongolian Wellness

in Mongolian Wellness
Tourism Service
Innovation

Wang Li D. Myagmarsuren Liu Shanshan Z. Yadmaa

14:50 Assessing the resilience

of rural tourism in Indonesia during and after the Covid-19 pandemic using the MULTIMOORA method

Fauzi Akhmad Ariyani Nafiah

15:10 Belgrade and Sarajevo.

Analysis of Dark
Tourism Spectrum and
Supply in Post-Conflict
Societies of The

Societies of The Western Balkans Adrian Kanovici Viorel Mionel Oana Mionel



Virgil Madgearu Room Parallel Session 1

Chairs PhD Prof. Giacomo Del Chiappa

PhD Prof. Stanislav Ivanov PhD Prof. Remus Hornoiu

15:30 Wellness Tourism

Services Innovation: A Bibliometric Review and Future Research

Agenda

Wang Li

D. Myagmarsuren

Qin Yuanhao

Z. Yadmaa

15:50 Analyzing Adoption

Determinants of ChatGPT in the Tourism Industry: A Comprehensive Evaluation of the

Technology Acceptance Model with Trust as a

Mediating Variable

Hornoiu Remus Ion Gavris Alexandru

Militaru Ionut Andrei

Breaban Marius Lucian

16:10

Is there a 'hygienemotivation' theory in choosing India as a tourist destination? A structural equation modeling approach

Diaconescu Vlad Diaconescu Mihai Diaconescu Mirela

16:30 Coffee Break

19:00 Dinner at Caru' cu Bere

2701 Room Parallel Session 2

14:00 Chairs

PhD Prof. Delia Popescu PhD Lect. Daniel Bulin

Faculty of Business and Tourism

14:10 BA Romanian Students

Experiences with
Distance Learning at
the end of the
Pandemic: Perceptions

Pandemic: Perceptions and Perspectives

Gheorghe Georgica
State Olimpia
Tanase Mihail Ovidiu
lorgulescu Maria Cristina
Virgil Nicula
Valentin Toader

14:30 Virtual Reality in War

Tourism: Transforming Visitor Perspectives and Enhancing Educational

Benefits

Popescu Delia Nistoreanu Puiu Bulin Daniel Militaru Ionut Andrei Balint Cristina Nita Valentin

14:50 Human-robot interaction: The

experience of hospitality when robots are involved

Schiopu Andreea Fortuna Padurean Ana Mihaela Nica Ana-Maria Tala Madalina Lavinia Hornoiu Remus Ion Cordente Rodriquez Maria

15:10 Dimensions of the perceived value of

train travel: a cluster analysis approach

Diaconescu Mirela Diaconescu Vlad Diaconescu Mihai

2701 Room Parallel Session 2

Chairs

PhD Prof. Delia Popescu PhD Lect. Daniel Bulin

15:30

Implementing the Paris Agreement in the current geopolitical context Viorel Mionel

Neacsu Marius Cristian Kanovici Adrian Lucian Popescu Claudia Rodica

15:50 Comparative assessment of crisis and recovery in the Romanian tourism market

Bulin Daniel

Poenaru Luciana-Floriana

Toma Antonela

Tudose (Pop) Iuliana Cipu Elena-Corina Popescu Delia

16:10

Investigating the influence of some warrelated panic factors on tourists' reactions: a perspective from a country in the vicinity of a military conflict

Tuclea Claudia-Elena Vranceanu Diana-Maria Tigu Gabriela Lupu Nicolae Curteanu Oana-Diana

16:30

Generation Z's Travel Choices: A Focus on Train Travel in Romania

Poenaru Luciana-Floriana Diaconescu Vlad Atanase Anca

Pop Iuliana

Marin-Pantelescu Andreea

Coros Monica Maria

Coffee Break 16:50

Dinner at Caru' cu Bere 19:00



#### Posters

Valorization of resources and raw materials, through tourism, in mountain households

Nistoreanu Puiu Nicodim Liliana

Challenges of Accommodation Units and Travel Agencies during the Covid-19 Pandemic

Tala Madalina Lavinia

Impact of the war between Russia and Ukraine on tourism in the Black Sea region Tigu Gabriela Tuclea Claudia Diaconescu Vlad

Does the organizational culture play a role in choosing a job in tourism?

Diaconescu Vlad

At 110 years after its establishment: the valences of the research and education pole for Central and South-Eastern Europe of the Bucharest University of Economic Studies

Lupu Nicolae

The role of ChatGPT in business services

Marin-Pantelescu Andreea

Sibiu, from cultural capital to gastronomic European region, evolution and perspectives

State Olimpia Nicula Virgil



#### Posters

Smart Tourism: EU Best Practices Tudose (Pop) Iuliana

Quality and tehnologies in the luxury railway travel

Atanase Anca

Technology as effective leverage in partenerial models public relations in the hospitality industry

Tanase Mihail-Ovidiu Raceanu Andreea Roxana

Public Relations and tourism: the role of social media in promoting ecotourism

Nica Ana-Maria Raceanu Andreea Roxana Panica Daniela

Tourist experience in accessible destinations

Curteanu Oana-Diana

Enotourism - driver of regional identity

Toba Yasmina-Maria

Exploring female leadership in the hospitality industry: a bibliometric analysis of scholarly publications

Ene (Constantin) Andreea Bianca

Implications of Artificial Intelligence (AI) in the development of the peer-to-peer economy

Ticau Iulia

Valorization of Almajului Valley through tourism

Busa Nicoleta



October 12th

## AGENDA

#### Posters

Exploring Virtual Reality as a Safe Passage: The Mediating Roles of Perceived Usefulness and Ease of Use in Traveling to War Zones

Militaru Andrei Ionut Angelina De Pascale

An Extended Application of the Theory of Reasoned Action (TRA) Model in Predicting Tourist Loyalty: The Mediating Role of Desire in Health and Spa Tourism

Breaban Marius

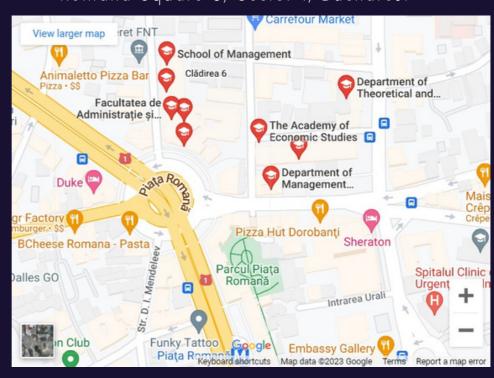
AI & ChatGPT in tourism: challenges and opportunities

Cioranu Adrian

Tourism Foreign Direct Investment in Times of Crisis: A Global Perspective.

Bulin Daniel

### **Venue** Romana Square 6, Sector 1, Bucharest





Itinerant Workshop Friday, 13th of October

This day encompasses an itinerant workshop held in Buzau County, providing the opportunity to empirically assess the practical viability of core concepts discussed during the course of CACTUS 2023 Conference - Technologies applied in Hospitality, Travel and Tourism.



Get in touch

Email: cactus.conference@com.ase.ro